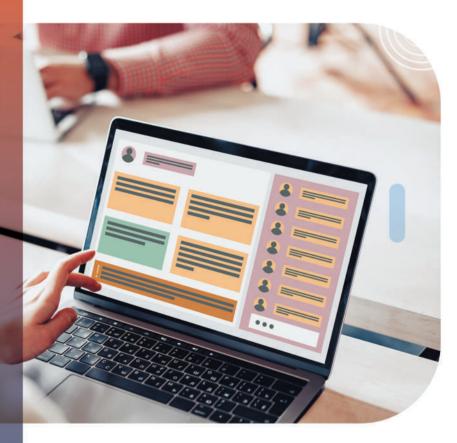
Konverge Case Study

Overview

SaaS-Based Skill Testing Platform for Candidate Evaluation



The Challenge

A public-sector educational board required a tailored solution to evaluate job applicants' administrative competencies. Additionally, they sought a system that could evolve into a scalable, multi-tenant SaaS platform to support long-term objectives across multiple school boards.

- Online assessment for Microsoft Word, Excel, Outlook, and typing
- Test delivery on-site or remotely, integrated with an existing HR portal
- Secure applicant login and test result transmission
- API support for third-party systems (e.g., Apply to Education)
- Ownership flexibility and potential software escrow options

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Our Solution

Konverge developed a custom administrative skills testing application built on Microsoft technologies (ASP.NET, SQL Server). The system was deployed as a SaaS platform with built-in flexibility for centralized and distributed testing scenarios.

Key capabilities included:

- User authentication and seamless redirection from the HR platform
- · Skill test modules for standard admin software and keyboarding proficiency
- Administrative dashboard for test assignment and results management
- Integration-ready architecture and future-proof
- Long-term license structure enabling perpetual use at minimal cost



- Web-based test administration (on-site or remote)
- Role-based access and centralized test management
- Test reporting via internal dashboard and external HR systems
- Modular architecture for future test expansion
- SaaS deployment with on-demand scalability

Business Outcomes

- Streamlined hiring process with skills validation at scale
- · Reduced manual effort in test administration and reporting
- Enhanced data control and integration with existing HR tools
- Strong foundation for commercial SaaS distribution to other boards



Why it Matters

This project illustrates how a narrowly scoped internal need, like testing admin skills, can become a commercializable asset when built with scale in mind.

Konverge helped transform HR compliance into a growth opportunity by developing a modular SaaS product.

"When a solution serves one client well, we always ask, can it serve many more? That mindset drove the evolution of this project from a single-use tool to a sector-wide opportunity."

- Sonia Couto, Managing Director, Konverge Digital Solutions

